

# THAILAND PRIVILEGE



## REDEMPTION POINTS FOR THAILAND PRIVILEGE MEMBER

# TERMS AND CONDITION OF PRIVILEGES

The terms and conditions for Privileges in the E-Privilege shall be incorporated into and form part of the relevant Thailand Privilege Membership Agreement ("Agreement") for each Member. Words defined in the Agreement shall have the same meanings as in the E-Privilege. Unless otherwise stated in the relevant Agreement for each Member, the following general terms and conditions of privileges will apply:

Unless otherwise stated in the relevant Agreement for each Member, the following general terms and conditions of privileges will apply:

Prior to the usage of any privilege hereunder, the Member is required to present the membership card to the relevant service providers, as the card is a proof of your Membership identity. The card is non-transferable, and can only be used by the Member whose name and photo appears on the card.

Signatures appearing on: a) the reverse side of the card, b) on the Thailand Privilege Membership application form, and c) in the passport, will be required from the Member for the use of any services, benefits and privileges in the E-Privilege.

Benefits, privileges and services as well as the service providers in the E-Privilege may be changed from time-to-time by the participating company(the " Company") without prior notice. Therefore, please contact the Member Contact Center to confirm the availability of the privileges and/or make a reservation prior to using any services, benefits and privileges.

Certain services, benefits, and privileges of the relevant service providers are occasionally offered for an exclusive period of time. As a result, the availability of services, benefits, and privileges of these Service Providers may normally be modified and/or suspended and/or cancelled from time-to-time without prior notice.

Pursuant to the terms and conditions as stated in the E-Privilege, should the Member cancel a reservation for certain services, the Member must notify the Member Contact Center in advance according to the company's cancellation policy, otherwise the Member shall be obliged to pay the penalty fee to Thailand Privilege Card Co., Ltd.at the applicable rate for the relevant privileges as stated in the E-Privilege. In the event that the Member accrues "no shows" or "late cancellations", all privileges may be suspended until the Member pays all penalties and submits proof of the payment to Thailand Privilege Card Co., Ltd.

The Member agrees to incur any fees, charges, or other payment as stipulated in the Agreement, or the E-Privilege, or as imposed by the Service Providers within the time specified by the Service Providers or Thailand Privilege Card Co., Ltd.

All invoices for the fees, charges or any other payment owed by the Member to Thailand Privilege Card Co., Ltd. will be sent to the Member as necessary.

As stipulated in the Agreement, Thailand Privilege Card Co., Ltd. shall have the right to take appropriate action and/or withdraw all rights and privileges conferred to the Member and/or cancel the Membership should there be a breach of the relevant Agreement.

The E-Privilege may be amended by Thailand Privilege Card Co., Ltd. on a regular basis. The Member agrees to comply with the terms and conditions as stipulated in the latest E-Privilege.

The Member agrees and acknowledges that at any time, and at Thailand Privilege Card Co., Ltd. discretion, Thailand Privilege Card Co., Ltd. may waive its right to demand of the Member any compliance with the terms and conditions of the relevant Agreement and/or terms and conditions of the E-Privilege. Such a waiver shall not affect any right of Thailand Privilege Card Co., Ltd. to enforce the terms and conditions of the relevant Agreement and the terms and conditions of the E-Privilege at any time in the future.

Any of the privileges may be cancelled if they run counter to the laws of Thailand.

## REDEEM POINT TO GET FREE NIGHT

PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
Baba Beach Club Natai	Stay 1 night	Redeem 1 point for a complimentary night	Member Paid
Dusit Hotels and Resorts	Get a 1 complimentary night		
Baba Beach Club Hua Hin	Stay 2 nights	Redeem 1 point for a complimentary night	Member Paid
Sri Panwa	Get a 1 complimentary night		

## SPECIAL ROOM RATE

PARTNERS	PRIVILEGE	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
Sofitel Bangkok Sukhumvit	25% discount on Hotel website	Member Paid	Member Paid
Hyatt Regency Bangkok Sukhumvit	Book standard room and stay at Club room and Club lounge benefits	Member Paid	Member Paid
The Sallil Riverside Bangkok	10% discount from best available rate	Member Paid	Member Paid
Holiday Inn Express Sathorn	Special room rate	Member Paid	Member Paid
Sathorn Vista, Bangkok - Marriott Executive Apartments	Special Discount 10% for room rate	Member Paid	Member Paid
Chiangmai Highland Resort	Special room rate	Member Paid	Member Paid
Veranda High Resort Chiang Mai - Mgallery	Special rate with 10% discount for food at Rabiang Cha Restaurant and The Higher Room	Member Paid	Member Paid
Melia Chiang Mai	Special room rate	Member Paid	Member Paid
InterContinental Khao Yai Resort	Complimentary afternoon tea set when stay 3 nights	Member Paid	Member Paid
Healthland Resort Pattaya	15% discount on Hotel website	Member Paid	Member Paid
Veranda Resort Pattaya Na Jomtien - Mgallery	Special room rate and 10% discount at The Deck and ISEA Sky	Member Paid	Member Paid
Veranda Resort & Villas Hua Hin Cha Am	Special rate and 10% discount at ISEA Beach Bar & Restaurant	Member Paid	Member Paid
Mission Hills Phuket Golf Resort	Special room rate	Member Paid	Member Paid

## HOTEL MEMBERSHIP PACKAGE

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
<b>Accor Plus Membership</b>	10% discount from Regular Price  - FREE night stay with an Accor Plus Explorer Membership valid for a year - Up to 50% off dining bill - Up to 50% off hotel stays - Extra member discounts on Accor hotel sales - Access to exclusive member experiences - Become a member today and enjoy amazing benefits	- Complimentary for RESERVE only  - Member Paid	Not Available

## COMPLIMENTARY ROOM NIGHT

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
<b>Anantara Vacation Club</b>	Free One-Night Stay	Complimentary once per lifetime*	Not Available

## RELOCATION AND PACKING SERVICES

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
<b>Goodmove relocation service</b>	20% discount in Bangkok and Vicinity	20% Discount Bangkok Area	Member Paid

## PERSONAL ASSISTANCE \*

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
<b>Star Visa Service</b> <b>HH Premium Consulting</b> <b>Phuket Legal Firm</b> <b>N.A. Services (Thailand) Co. Ltd.</b>	90-day Report Service at Chiang Mai 90-day Report Service at Chiang Mai 90-day Report Service at Phuket 90-day Report Service at Pattaya	1 point	Complimentary**

**Remark :**

\* Other services from Service provider will have extra charge

\*\* Services for Privilege Entry Visa (PE visa) only (Not available for Special Entry Visa (SE), Friends of Thailand and Property Partnership)

## SIGNATURE SERVICE

PARTNERS	DETAILS	POINT REDEMPTION GOLD, PLATINUM, DIAMOND, RESERVE	QUOTA REDEMPTION Member before October 2023
<b>Service provided by Thailand Privilege Card</b>	Elite Personal Liaison (EPL), Bank Service, Driving License, and Government Service	2 points	Complimentary once per lifetime*
	90-day Report Service at Bangkok	1 point	Complimentary

**\* Term & Condition :**

Complimentary 1 time throughout the membership period for EEA, EFE, EPA, EFA, ESE, EFP and EUP

# ELITE PERSONAL LIAISON (EPL) SERVICE

## Eligible types of membership: All

### Conditions:

1. EPL service is available at the following facilities

- At the Immigration Bureau (Chaeng Wattana Immigration Office) for visa affixture, stay extension, and transfer arrival stamp to new passport
- At the Department of Land Transport (Chatuchak Office) for the Thai driving license application process
- At Bangkok Bank Headquarters on Silom Road and Kasikorn Bank, Thanon Sathorn branch for Bank account opening
- Other services applicable for the Elite Flexible Plus Membership Program i.e.
- Change of PE visa to Non-B and Non-O visa
- Work permit application

2. EPL service

- The 1<sup>st</sup> visa affixation service is complimentary for Gold, Platinum, Diamond, and Reserve members.
- Members in the following categories including Individual/Founding, EUP, EFP, EPA, EFA, EFE, ESE, and EEA are obliged to pay the fee of 2,000THB for each EPL service and points redemption for Gold, Platinum, Diamond, and Reserve members.

3. The EPL service is subject to availability depending on available timeslots of the Immigration Bureau (Chaeng Wattana Immigration Office), Department of Land Transport (Chatuchak Office), and other related government authorities. Therefore, EPL service strictly requires a reservation of no less than 5 working days in advance, and it is on a first-come, first-served basis. Reservation cannot be made or confirmed until all required documents have been submitted to the TPC Member Contact Center by email.

4. In case of unavailability of the timeslot, TPC reserves the right not to accept any reservations. In such cases, TPC will inform members of the alternative date and time.

5. In the event of cancellation, members must notify TPC of the cancellation for any reservation no less than 24 hours before the service time. No restoration and/or replacement is allowed for any canceled EPL appointment.

6. In the event of "Late Cancellation" or "No Show" for EPL service, members must pay the penalty fee of 2,000 Baht to TPC or points will be deducted. If members fail to do so, TPC reserves the right to suspend all services until the payment is completed.

7. In case a member refuses to pay the EPL service fee after the service, TPC reserves the right to suspend all other services until the payment is completed.

Elite Personal Liaison (EPL) Service	
Reservation Policy	Amendment / Cancellation Policy
<b>5 working days in advance</b> (Prior to the preferred service date)	<b>1 working day in advance</b> (Prior to your confirmed service date)

## 90-DAY REPORTING SERVICE

### Eligible types of membership: All (except Individual Member)

#### Conditions

- Members are eligible for 4 services a year, or every 90 days, throughout the membership period. (Point redemption for Gold, Platinum, Diamond and Reserve members)
- Individual/founding members must conduct a 90-day reporting on his/her own at the Immigration Offices. Stay extension is also required within the same period.
- Service areas
  - Bangkok (TPC Head Office on Sathorn Road)
  - Chonburi, Chiang Mai and Phuket (TPC representative offices)
  - Other areas as designated by the company (if applicable)
- Service schedule
  - Passport and documents for the 90-day reporting can be submitted at TPC Head Office or any other locations as prescribed by TPC on specified dates and times only.
  - Schedule for 90-day reporting passport drop off and passport pick up for each month is available at [www.thailandprivilege.co.th](http://www.thailandprivilege.co.th) or [www.facebook.com/thailandprivilege](http://www.facebook.com/thailandprivilege)
- Members residing outside TPC service areas must conduct 90-day reporting at the Immigration Office in their residence area or via online channels. (The 2<sup>nd</sup> time onwards)
- Member must always check their due date and conduct 90-day reporting in accordance with the terms and conditions of the Thai Immigration Office. TPC only accepts passports of members who are in good due for 90-day reporting and reserves the right to refuse passports that are overdue for 90-day reporting. TPC does not take any responsibility for members who are overdue for 90-day reporting and will not be responsible for penalty charges in any case.
- Members must do the 90-day reporting and ensure the due date is in compliance with the terms and conditions of the Thai Immigration Bureau.

## VISA AFFIXTURE SERVICE

#### Conditions:

- A minimum of 5 working days in advance reservation is compulsory for visa affixture service in Thailand.
- For visa affixture service abroad, advance reservations must be made no less than 14 – 21 working days in advance.
- Walk-in or Go-show for visa affixture service is not accepted in all cases.
- Member must always confirm their identity when making a reservation for visa affixture service.
- Member must provide all documents requested by Member Contact Center upon making a reservation. We reserve the right not to accept the reservation without the complete documents.
- EPL service is compulsory for all visa affixture services at the Immigration Bureau in Bangkok.
- EPA service is compulsory for all visa affixture services at Suvarnabhumi Airport and Phuket Airport (upon international arrival flight only).
- The reservation process begins after all required documents are successfully provided to [memberservice@thailandprivilege.co.th](mailto:memberservice@thailandprivilege.co.th).

## OTHER VISA-RELATED SERVICES

### Eligible types of membership: All

#### Conditions:

- Members must always check the service location before making a reservation. **\*\* (Member's current address stated in TM30 designates the Immigration Office)\*\***
- Members must cite the location of the Immigration Office from their own TM 30.
- The Immigration Bureau and/or other related authorities require different documents for different services. To complete the booking, members are requested to submit all required documents to [memberservice@thailandprivilege.co.th](mailto:memberservice@thailandprivilege.co.th). In case of incomplete documents, TPC will be unable to accept the booking until all required documents are submitted.
- TPC has no authority over the Immigration Bureau and/or other related government offices.

Visa-related services (in Thailand) without Elite Personal Liaison (EPL) service	
Reservation Policy	Amendment / Cancellation Policy
<b>5 working days in advance</b> (Prior to the preferred date of visiting the immigration office)	<b>1 working day in advance</b> (Prior to the confirmed service time)

# THAILAND PRIVILEGE



"WORLD CLASS RESIDENCY PROGRAM AND DISTINGUISHED PRIVILEGES FOR FRIENDS OF THAILAND"